

1ST CALL

Com Limited

It's your call



Hosted systems are a feature rich and cost effective way to manage your telephony

Peace of mind with our **24 Hour Maintenance Policy**

Easy to use and feature rich with a variety of functions as standard.

Call recording and call statistics can be added if you wish. Everything is on a monthly rental model so no big capital costs.

Speak to us to find out more:

By phone: 01246 439800

By email: sales@1call.co.uk

Reliable robust platform

Designed in partnership with BT using the Broadsoft platform.

Best pricing

Easy pricing, including a generous monthly call bundle.

Cloud ready

With features you can set up and manage within the cloud.

Scalable

Easy to add and remove users.

Best handsets

HD audio as standard on all handsets which are offered on a monthly rental model.

Secure

Built in business continuity and disaster recovery with call re-routing.

Flexibility

To stay in control via the smartphone app from wherever you are.

No PBX hardware

Complete PBX functionality without the hardware.

Expertise

1st Call have over 20 years expertise in telecommunications and always look to provide the very best solutions available.

BY
2025
TRADITIONAL
ISDN
WILL BE
SWITCHED OFF
SOURCE: BT 2017

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POLYCOM VVX601

Hosted Voice Select is suitable for businesses of any size with single or multiple sites. We can scale from the very small single office to multi site networks or indeed large corporate headquarters, providing seamless, reliable and hassle-free levels of communications functionality.

DRAMATICALLY REDUCE COSTS

No expensive on-site equipment is required meaning no costly maintenance, servicing or upgrades. Future proof scalability allows you to add or remove users as your business changes without the expense or inconvenience of on-site engineer visits. Eradication of internal call costs with free intersite calls and unlimited free on-net calls whether they're on mobiles or in the office. 5000 minute call bundle to UK local and national numbers and UK mobiles.

NEVER MISS A CALL AGAIN

Make your business more efficient and productive. Allocate one single number to users which can be used across all devices. So, whether you're in the office or on the move you can take calls on your desk phone, mobile tablet or PC. Plus as an additional feature you can have missed calls and voice messages sent to your email inbox.

PEACE OF MIND

To keep your business running smoothly in the event of a disaster, simply log in remotely to manage and divert calls from the office to employees' mobiles or landlines, so your business can continue to operate.

STANDARD FEATURES

- Colour screen handset
- Smart phone app
- 5000 minute call bundle to UK local and national numbers and UK mobiles
- Auto attendant
- Voicemail with unified messaging

OPTIONAL

- Call recording / call queueing / fax to email
- Call statistics
- CTI integration
- Cordless handsets
- Conference units
- Audio and video conferencing



CCTV



BROADBAND & IT



PHONE SYSTEMS



CABLING



MAINTENANCE



ENTRY SYSTEMS



LOW COST CALLS



MOBILES



1st Call are one of the UK's leading telecommunications companies. We have a proven ability to deliver innovative value for money solutions, backed up by our outstanding customer service.

With over 20 years experience, we have evolved to become a company who are recognised as providing high quality telephony solutions and support, with the knowledge and expertise to match.

We understand that we need to stay ahead in an industry that is constantly evolving and as such we are based in state of the art, purpose built premises in Renishaw.

WHY CHOOSE 1ST CALL, WHAT MAKES US DIFFERENT?

We are independent

We're not tied to any one manufacturer, therefore our sales team will recommend to you a system that best suits YOUR needs, not ours or a particular manufacturers.

Our own engineering team

We use our own engineers that are employed by and only work for 1st Call, all of whom are DBS checked for your complete peace of mind.

A proven track record

With a wealth of experience and an enviable database of satisfied customers, we are happy for you to contact any of our existing customers for a reference and will provide you with details should you wish to do so. A lot of our business comes from recommendation and 100% customer satisfaction is very important to us.



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